

The Tempur-Pedic® Warranty covers only the following items during normal wear:

- Body Impression that measures 0.75" (1.9 cm) or greater, this only applies if the mattress has been continuously supported by a matching foundation and is used with an appropriate frame and centre support (See photos of acceptable frames/bases for more details)
- Pilling under the inner lining
- Shifting
- Delaminating
- Foam Collapsed/No more Density
- Stitching on the cover
- Cracking of the TEMPUR® material

The Tempur-Pedic® Warranty does not cover items such as:

- A normal increase in the softness of the TEMPUR® material or a decrease in the slow recovery feature – aspects which do not affect the qualities of the mattress
- Body Impressions that measure less than 0.75" (1.9 cm)
- Fabric stains, soiling, burns, cuts, or tears that are not evident at the time of delivery
- Transportation and inspection costs issued by the authorized dealer
- Mould or mildew
- Damage to the mattress or cover due to physical abuse
- Torn positioning handles
- Pilling above the inner lining
- Temporary manufacturing smell
- Comfort preference

Acceptable Frames and Bases for Tempur-Pedic® mattresses

Tempur-Pedic® mattresses are designed to work on a firm, solid-surface, non-spring foundation or adjustable bed base that is structurally capable of supporting the weight of purchaser's Tempur-Pedic® mattress and user(s). This limited warranty and other performance warranties are based on tests conducted on "sets" that consist of our mattresses and our foundations/adjustable bed bases. THEREFORE, IF PURCHASER USES INAPPROPRIATE FOUNDATIONS, BOX SPRINGS, ADJUSTABLE BED BASES, OR BED FRAMES WITH THIS MATTRESS, SUCH USE WILL VOID THIS LIMITED WARRANTY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TEMPUR-Canada may require purchaser to provide proof of the quality of the foundation, adjustable bed base, or bed frame used in conjunction with the mattress if purchaser makes a claim under this limited warranty. TEMPUR-Canada reserves the right to invalidate this limited warranty if the foundation is determined, in TEMPUR-Canada's reasonable discretion, to be inadequate or if the mattress is found to be in an unsanitary condition.



Tempur-Pedic®
Approved
Foundation



Metal Frames with
adequate centre
support for Queen &
King mattresses to
be paired with a
Tempur-Pedic®



Tempur-Pedic®
Approved adjustable
base



Slat bases - no
more than 2" (5.08
cm) between slats



Platform bases -
provide solid flat
surface